



# Account Management

## What Makes the Dickerson Advantage Different?

Dickerson offers the right combination of benefits that enhance an employee's well-being and an employer's bottom line. We provide the latest resources, technology and expertise to help employers sustain competitive employee benefit programs.

- Front-line employees empowered to make quick decisions on behalf of clients.
- Dedicated Account Management teams.
- Licensed in all 50 states. We work with companies of all sizes, fully insured or self-insured, publicly traded and privately held.
- For self-insured and larger groups, our in-house actuarial staff works with our team of Account Executives and Benefits Analysts to review claims and plan designs for optimal renewals.
- Proactive vs. reactive servicing of your account – we work to anticipate your needs.
- Your employees can call us for help resolving claims and other issues.



### Products We Offer

- All lines of health benefits coverage – employer paid and voluntary
- All funding mechanisms
- COBRA
- Wellness
- FSAs, HSAs, HRAs



### Services Included

- Account Management
- Customer Service
- Benefit Analysis
- Employee Communication



### Tools We Provide

- HRService, Inc. employee compliance notices and more.
- Alera HR (powered by Think HR) Support Tools and Hotline
  - ✓ Unlimited live support from HR experts.
- Benefit Admin. Platforms:
  - ✓ Customized and branded employer portal including an employee interface.



**DICKERSON**  
BENEFITS CONSULTING  
AN **ALERA GROUP** COMPANY

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