

Updates in California

Across California, we have 441 medical facilities and more than 17,700 doctors available to our members. And we’re producing recognized results for our members.

Care delivery	Quality of care	Quality of care
<p>Top-rated health plans in California — 8 years in a row¹</p> <p>Of the 24 commercial health plans in California rated by the National Committee for Quality Assurance, ours are the top-rated plans in the state for the eighth year in a row.</p>	<p>16 years of recognition for top-rated quality medical care²</p> <p>For a record-setting 16 years in a row, Kaiser Permanente Northern and Southern California received the top scores for clinical quality on the California Office of the Patient Advocate’s Health Care Quality Report Card.</p>	<p>Leading California in 78 effectiveness-of-care measures³</p> <p>In 2023, Kaiser Permanente led the state as the top performer in 78 HEDIS® (Healthcare Effectiveness Data and Information Set) effectiveness-of-care measures — the most of any health plan. The measures across California include:</p> <ul style="list-style-type: none">• Prevention and screening• Comprehensive diabetes care• Cardiovascular care• Mental health• Maternity care

1. National Committee for Quality Assurance, 2015–2024. 2. California Office of the Patient Advocate, 2009–2024. 3. NCQA Quality Compass®, 2023.

Updates in Northern California

Care delivery

Care Essentials in downtown San Francisco

Located at the Salesforce Transit Center to meet members where they are, this innovative new facility offers extended hours. Services include same-day appointments, pharmacy, lab tests, vaccines, injections, and treatment of minor illnesses and injuries.



Care Essentials in the heart of downtown San Francisco.

Now open

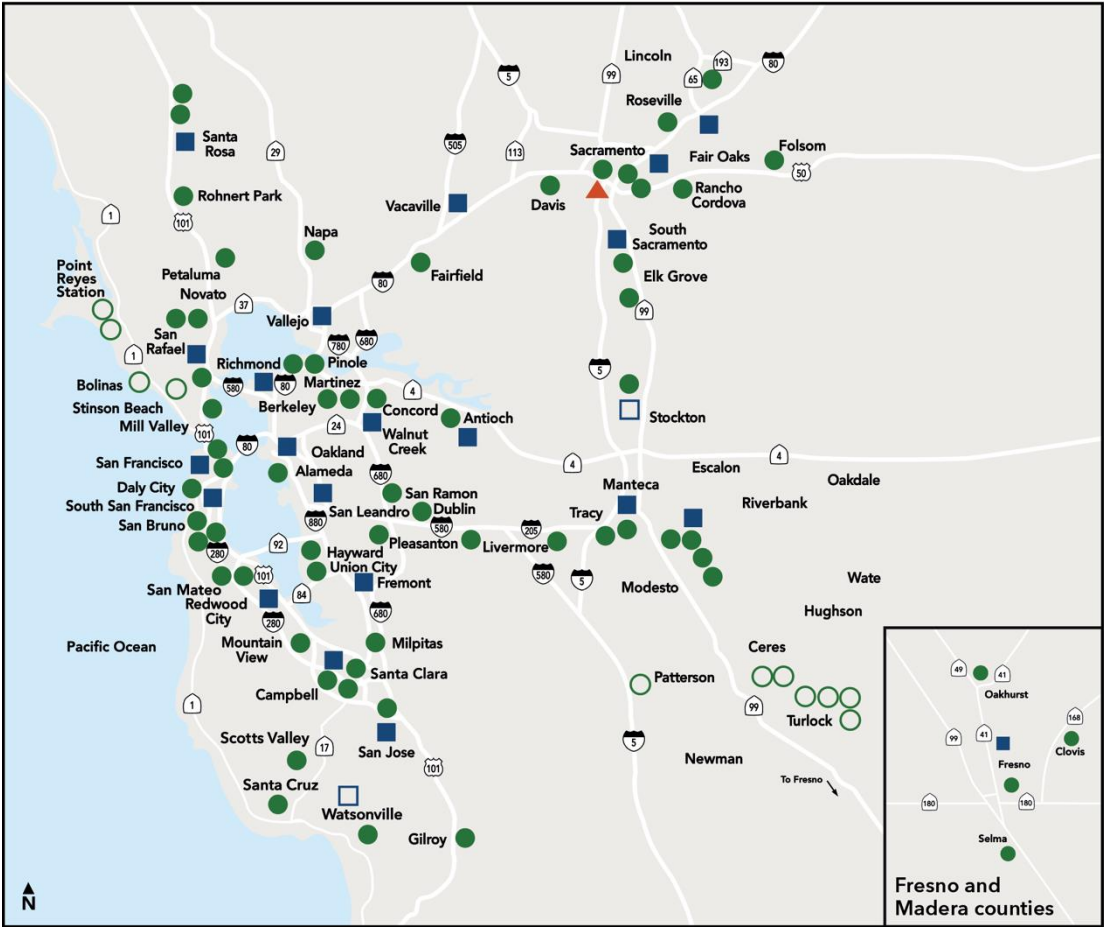
- Level II Neonatal Intensive Care Unit at Vacaville Medical Center
- Santa Cruz Medical Offices
- Urgent Care Clinic at Geary Medical Offices in San Francisco



At the new Santa Cruz Medical Offices, members have access to family medicine, lab, mammography, ob-gyn, pediatric, pharmacy, and X-ray services.

Service areas in Northern California

- Central Valley
 - Diablo
 - East Bay
 - Fresno
 - Greater San Francisco
 - Greater Southern Alameda
 - Marin/Sonoma
 - Napa/Solano
- Redwood City
 - Roseville
 - Sacramento
 - San Jose
 - Santa Clara
 - Santa Cruz
 - South Sacramento



Salinas Medical Offices

Scheduled to open January 2025

- 22,000-square-foot facility
- 20 exam rooms, 17 provider offices
- Ample parking

Departments and services:

- Adult and family medicine
- Behavioral health education
- Laboratory
- Ob-gyn
- Pediatrics
- Pharmacy
- Psychiatry
- Radiology¹
- Specialty care
- Video conferencing with remote specialists²

1. By referral only. 2. When appropriate and available.



1930 N. Davis Road, Salinas, CA 93907

Updates in Southern California

Care delivery

Now open

- Radiation Oncology and MRI Center at Bellflower – Downey Service Area — opened January 2024
- Watts Medical Offices and remodeled Watts Counseling and Learning Center — opened February 2024
- Wildomar Trail Medical Offices — opened May 28, 2024



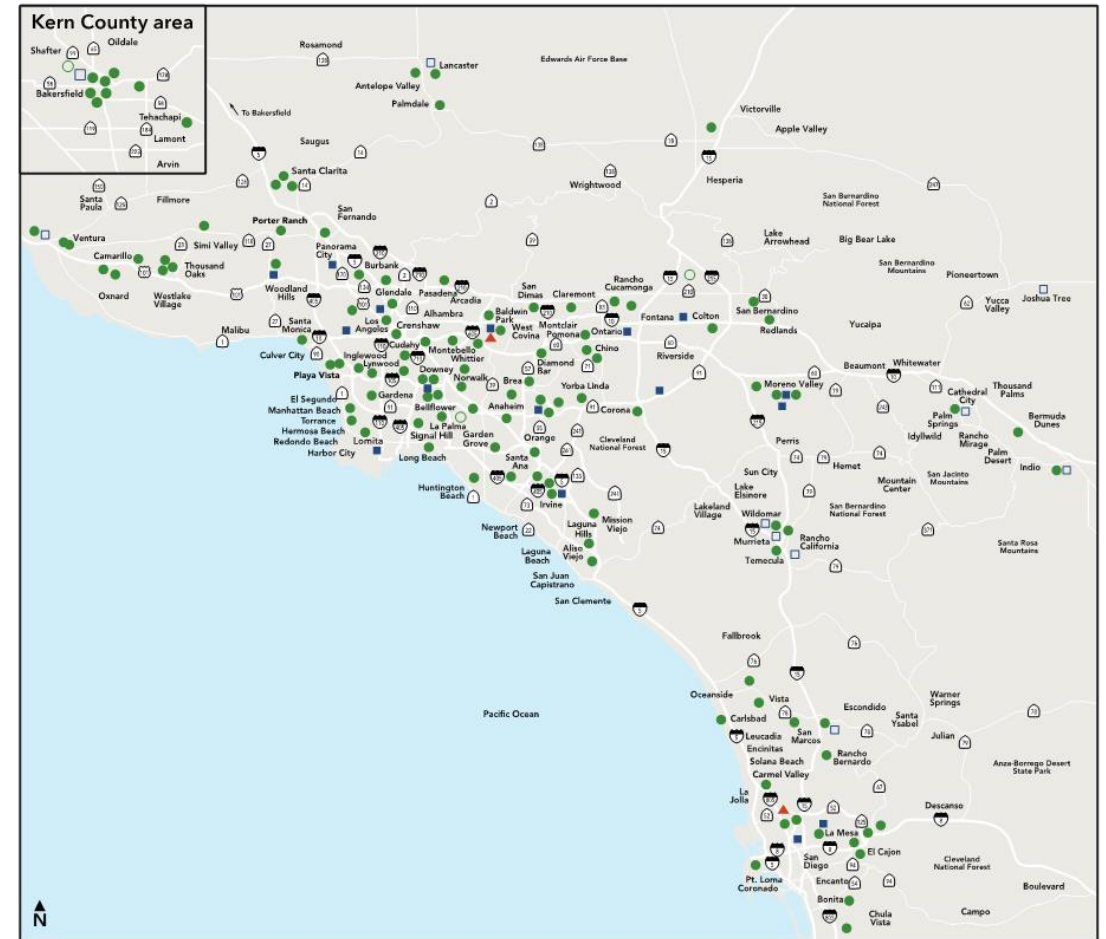
Watts Medical Offices and remodeled Watts Counseling and Learning Center



Wildomar Trail Medical Offices

Service areas in Southern California

- Baldwin Park
- Coachella Valley
- Downey
- Inland Empire
- Kern County
- Metropolitan Los Angeles
- Orange County
- San Diego County
- San Fernando Valley
- South Bay
- Western Ventura County



Maps not to scale

- Kaiser Permanente medical centers (hospital and medical offices)
- Affiliated plan hospitals
- Kaiser Permanente medical offices
- Affiliated medical offices
- ▲ Specialty facilities