

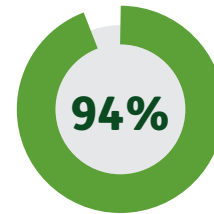


**For businesses with 2-99 employees**

# We're here to help manage your Humana plans

We know managing employee benefits can take a lot of time. At Humana, we help make it easier to manage your Humana plans with online tools and dedicated service teams who specialize in supporting businesses like yours.

- Our plans seamlessly work together with one bill and one company to work with
- You can manage your plan, view and pay your bill, and get reports – all online. [Learn more](#)
- Personalized support for questions and service needs
- Plus, you can get a discount when you package Humana dental, vision, life and disability plans



**% of customers who would recommend Humana to a friend or colleague.\***

## Say hello to the Humana Business Services team

Our team of in-house experts are available to answer your day-to-day questions or triage escalated service issues with prompt response within 24 hours.



Simply call **800-232-2006** or email **[SBMarketSupport@humana.com](mailto:SBMarketSupport@humana.com)**.

### **For member eligibility, please provide:**

- Member name
- One of the following: Member ID, date of birth, ZIP code or group number

### **For claims questions, please provide three of the following:**

- Claim number
- Date of service
- Provider name
- Member responsibility on claim
- Total charged amount of claim
- Total amount paid by Humana

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\* 2023 Humana internal reporting.

This communication provides a general description of certain identified insurance or non-insurance benefits provided under one or more of our benefit plans. Our benefit plans have exclusions and limitations and terms under which the coverage may be continued in force or discontinued. For costs and complete details of the coverage, refer to the plan document or call or write your Humana insurance agent or the company. In the event of any disagreement between this communication and the plan document, the plan document will control.